



# **WOKINGHAM BOROUGH COUNCIL**

A Meeting of the **HEALTH OVERVIEW AND SCRUTINY COMMITTEE** will be held at the Civic Offices, Shute End, Wokingham, RG40 1BN on **THURSDAY 8 SEPTEMBER 2016 AT 7.00 PM**

A handwritten signature in black ink, appearing to read 'Andy Couldrick', written in a cursive style.

Andy Couldrick  
Chief Executive  
Published on 31 August 2016

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The Health Overview and Scrutiny Committee aims to focus on:

- The promotion of public health and patient care
- The needs and interests of Wokingham Borough
- The performance of local NHS Trusts

## MEMBERSHIP OF THE HEALTH OVERVIEW AND SCRUTINY COMMITTEE

### Councillors

Ken Miall (Chairman)  
 Laura Blumenthal  
 Clive Jones  
 Bill Soane

Kate Haines (Vice-Chairman)  
 Richard Dolinski  
 Abdul Loyes

Parry Batt  
 Philip Houldsworth  
 Chris Smith

### Substitutes

Chris Bowring  
 David Sleight

Lindsay Ferris

Rachelle Shepherd-DuBey

ITEM NO.	WARD	SUBJECT	PAGE NO.
20.		<b>APOLOGIES</b> To receive any apologies for absence	
21.		<b>MINUTES OF PREVIOUS MEETING</b> To confirm the Minutes of the Meeting held on 11 July 2016.	5 - 10
22.		<b>DECLARATION OF INTEREST</b> To receive any declarations of interest.	
23.		<b>PUBLIC QUESTION TIME</b> To answer any public questions  A period of 30 minutes will be allowed for members of the public to ask questions submitted under notice.  The Council welcomes questions from members of the public about the work of this committee.  Subject to meeting certain timescales, questions can relate to general issues concerned with the work of the Committee or an item which is on the Agenda for this meeting. For full details of the procedure for submitting questions please contact the Democratic Services Section on the numbers given below or go to <a href="http://www.wokingham.gov.uk/publicquestions">www.wokingham.gov.uk/publicquestions</a>	
24.		<b>MEMBER QUESTION TIME</b> To answer any member questions	
25.	None Specific	<b>STEP UP, STEP DOWN</b> To receive an update on the Step Up, Step Down project. (20 mins)	11 - 18

<b>26.</b>	None Specific	<b>HEALTHWATCH UPDATE</b> To receive an update on the work of Healthwatch Wokingham Borough. <i>(15 mins)</i>	<b>19 - 22</b>
<b>27.</b>	None Specific	<b>CARE HOMES AND GP REGISTRATION</b> To discuss the registration of care home residents with GPs. <i>(10 mins)</i>	<b>Verbal Report</b>
<b>28.</b>	None Specific	<b>HEALTH OVERVIEW AND SCRUTINY COMMITTEE - IDEAS FOR IMPROVEMENT</b> To consider a report regarding ideas for improvement for the Health Overview and Scrutiny Committee. <i>(15 mins)</i>	<b>23 - 26</b>
<b>29.</b>	None Specific	<b>HEALTH CONSULTATION</b> To consider a current 'live' health consultation. <i>(5 mins)</i>	<b>27 - 28</b>
<b>30.</b>	None Specific	<b>FORWARD PROGRAMME 2016-17</b>  To consider the Forward programme for the remainder of the municipal year. <i>(5 mins)</i>	<b>29 - 34</b>

**Any other items which the Chairman decides are urgent**

A Supplementary Agenda will be issued by the Chief Executive if there are any other items to consider under this heading.

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## MINUTES OF A MEETING OF THE HEALTH OVERVIEW AND SCRUTINY COMMITTEE HELD ON 11 JULY 2016 FROM 7.00 PM TO 8.40 PM

### **Committee Members Present**

Councillors: Ken Miall (Chairman), Parry Batth, Laura Blumenthal, Richard Dolinski, Philip Houldsworth, Clive Jones and Chris Smith

### **Others Present**

Madeleine Shopland, Principal Democratic Services Officer  
Lynne McFetridge, Head of Adult Social Care and Safeguarding  
Marlena O'Donnell, Policy and Strategy Manager  
Stuart Rowbotham, Director Health and Wellbeing  
Sarah O'Connor, Adult Safeguarding Service Manager  
Jim Stockley, Healthwatch Wokingham Borough  
Nicola Strudley, Healthwatch Wokingham Borough

### **10. APOLOGIES**

Apologies for absence were submitted from Councillors Kate Haines and Bill Soane.

### **11. MINUTES OF PREVIOUS MEETING**

The Minutes of the meeting of the Committee held on 1 June 2016 were confirmed as a correct record and signed by the Chairman.

Councillor Jones asked the number of GP vacancies in the Borough. The Principal Democratic Services Officer indicated that she would resend the information received.

### **12. DECLARATION OF INTEREST**

There were no declarations of interest made.

### **13. PUBLIC QUESTION TIME**

There were no public questions.

### **14. MEMBER QUESTION TIME**

There were no Member questions.

### **15. CARE HOMES**

Lynne McFetridge, Head of Adult Social Care & Safeguarding and Sarah O'Connor, Adult Safeguarding Service Manager, provided an update on care home provision within the Borough.

During the discussion of this item the following points were made:

- At present in the Borough there were 21 homes providing a total of 356 residential care beds and 542 nursing beds. There were 3 Extra Care Units with 106 flats. Fosters would be coming online in September/October 2017. Additional private provision in Bulmershe would become available from approximately March/April 2017.
- Current capacity within the market was considered to be adequate. However, the impact of quality assurance frameworks and organisational safeguarding concerns resulting in an embargo (red status) for a provider could dramatically impact on the

market and place availability. In the past year this particular issue had had an impact.

- Wokingham had a high number of self-funders so places were often priced at premium rates.
- The Borough had an ageing population. In 2015 there were 4442 people with a high level of need and by 2030 it was predicted that there would be approximately 7280. It was predicted that there would be a significant growth in the number of over 65's by 2030.
- Future market shaping needed to be based on research into the local ageing population. Public Health and Commissioning were working on mapping the future population.
- Members were informed that anecdotal evidence suggested that many affluent self-funding residents reaching retirement age were utilising high property value in the Borough.
- In addition many of the 'baby boom' population were indicating that different choices of care were preferred to traditional types of care. This could potentially lead to a much reduced demand for provision of 'traditional care' in the future.
- It was noted that with the current significant proportion of affluent self-funders reducing, cost to the councils might significantly increase.
- Sarah O'Connor updated Members on quality assurance and outlined the expectation, standards and local and national drivers.
- Quality assurance began at the contract and commissioning stage. A Care Governance Framework and a proactive and reactive response was provided to quality assurance concerns identified. In addition there was a Serious Concerns Framework in place. The Care Governance Board met monthly and analysed information and concerns received and safeguarding alerts. Information could be received from partners and the external regulators, amongst others.
- Members were informed of the external quality assurance agencies:
  - Care Quality Commission;
  - Safeguarding Adults Board (tri-borough with Reading and West Berkshire councils);
  - NHS England South Standard Operating Process for Enhanced Levels of Surveillance.
- Councillor Blumenthal commented that planning permission had previously been granted for a care home in Loddon but that the developer had been unable to attract a provider. She questioned whether this was a Borough wide issue. Lynne McFetridge reminded Members that Wokingham was an expensive area to live and that this had an impact on staff recruitment. Stuart Rowbotham emphasised that there was not concerns regarding the number of homes and in fact many residents came from outside of the Borough.
- Options with regards to securing provision were under consideration.
- Councillor Jones questioned whether residents would ever be placed far outside the Borough. Stuart Rowbotham commented that the Council would look at the most economic means of sustaining the local family link. Under the Care Act 2014 the Council had a responsibility to help maintain local family relationships.
- Councillor Jones went on to ask how often care homes were inspected. He was informed that the Care Quality Commission had a round of inspections but that care homes were inspected approximately every 2 years. If the home had received a good rating it could be up to 3 years. Councillor Jones questioned whether this was sufficient and was informed that it was.

- Nicola Strudley indicated that Healthwatch Wokingham Borough would be undertaking a project on extra care homes, working together with Optalis to understand the experience of living in extra care housing.
- Councillor Miall referred to concerns raised in the media regarding certain care homes and asked how issues had come to light to the Council. Sarah O'Connor indicated that safeguarding concerns had been raised which had been considered under the Quality Assurance programme. Residents within the home had been reviewed and an improvement programme monitored.

**RESOLVED:** That Lynne McFetridge and Sarah O'Connor be thanked for their presentation.

## **16. SUPPORT FOR CARERS**

Marlena O'Donnell, Policy & Strategy Manager, updated the Committee on support available for carers.

During the discussion of this item the following points were made:

- There had been a huge drive in legislation to recognise and support carers. The Care Act 2014 had introduced new eligibility criteria for support for carers and new rights for carers.
- The Council had created a Carers Strategy 2016-2018. Its main priorities were:
  - Supporting carers;
  - Enabling carers to keep healthy;
  - Addressing social isolation;
  - Supporting carers to self-help and empowerment;
  - Promoting community based approaches to support.
- The Council actively supported around 700 carers through the provision of statutory services. Councillor Dolinski commented that he thought that this number seemed low. Stuart Rowbotham stated that this number corresponded to a third of customers supported by the Council, so in fact this figure was quite high, as not all adult social care customers would have carers (e.g. they may be living in residential care or live on their own). In addition, many more carers were supported via the local voluntary sector. Marlena O'Donnell commented that many carers did not see themselves as carers or did not wish to be identified as such, however, were receiving services from the voluntary sector organisations funded by the Council.
- Nicola Strudley commented that earlier in the year Healthwatch Wokingham Borough had spoken to 14 carers and they had not been aware of support available to them post the Care Act implementation or had said that it had not made a difference. Marlena O'Donnell commented that carers do not necessarily realise what services were provided by the Council, such as services funded by the Council, but provided by voluntary sector organisations.
- The carer's assessment provided an idea of the needs of the individual carer. Stuart Rowbotham indicated that needs would vary from carer to carer; some required practical support and others emotional. Those who were assessed were given a copy of their assessment and the support plan. Nicola Strudley suggested that carers may not always know what support they would like and that it would be helpful if some examples of what was available were provided when the carer came to be assessed.
- A new model of carers support services was being developed and a review of carers support services was being implemented. Extensive consultation with carers had taken place with regards to advice and information and outreach services. The

service specification for the new service had been informed by local carers and carers would help with choosing the provider.

- Marlena O'Donnell outlined the new carers support services model.
- Support already available included information on the Wokingham Information Network.
- Members were informed of new services including a carers club for carers of people with dementia which would start later in July and advocacy for carers which would also begin in July.
- A Young Carers Service would be starting in July. Councillor Miall asked up to what age carers were considered young carers and was informed that it was up to 18 years old.
- Councillor Blumenthal asked how support for young carers differed to that offered to adult carers. Marlena O'Donnell commented that some of the services were the same, but the young carers' services worked closely with the schools and provided 1-2-1 support as well as opportunities for young carers to have fun, meet their peers and get support from other young carers.
- Members asked how many young carers there were in the Borough and were informed that statistically there were in the region of 2,000 but it was unclear how accurate this was. Nicola Strudley indicated that Healthwatch Wokingham Borough had identified 100 young carers just via their work with St Crispin's School.
- A target was to increase the number of young carers identified and supported by the new young carers' service.
- A new information and advice service for carers was being commissioned.
- Nicola Strudley stated that many GP surgeries currently had lists of patients who were carers. She asked how this information would be shared as the integration agenda was advanced. Marlena O'Donnell indicated that GPs no longer had a duty to keep such lists. The Community Navigators would, however, help to provide a link.

**RESOLVED:** That Marlena O'Donnell be thanked for her presentation.

## **17. UPDATE ON INDEPENDENT LIVING FUND**

The Committee received an update on the transfer of Independent Living Fund (ILF) cases to the Council from Stuart Rowbotham, Director of Health and Wellbeing.

During the discussion of this item the following points were made:

- On 1 July 2015, 18 cases had transferred to the Council as confirmed by the final data schedule issued by the ILF. Shortly afterwards, the Council had been informed that it would receive £230,456 in ILF grant funding for the remainder of the 2015/16 financial year.
- It was noted that the Council had a surplus of grant over costs of £72,521.90 for 2015/16. There was no requirement to return the surplus to central Government. Councillor Blumenthal asked where the surplus had been allocated and was informed that it had been put against the overall adult social care budget. Health and Wellbeing had seen an overspend the previous year due to a number of factors such as the requirement under the Care Act 2014 to move from providing care to 'Critical' need to 'Substantial' need.
- A further grant would be paid for 4 financial years – 2016/17 to 2019/20, based on the former ILF caseload data and reducing year-on-year in lieu of expected reductions in ILF funding that would have occurred had the fund not closed.

- Of the 18 individuals, in 13 cases the re-assessment and Personal Budget review process had been completed. Members were informed that in one case, whilst the re-assessment and Personal Budget process had been completed, the Council was involved with the customer in appealing against Health partners' decisions not to fund the case under S117 arrangements. Members requested an update on the final case once it had been resolved.

**RESOLVED:** That

- 1) the report and update on the transfer of Independent Living Fund cases to the Council, be noted.
- 2) that a final update on the remaining outstanding case be provided to the Committee once it had been resolved.

### **18. HEALTHWATCH WOKINGHAM BOROUGH UPDATE**

Nicola Strudley presented the Healthwatch Wokingham Borough annual report 2015-16.

During the discussion of this item the following points were made:

- Over 650 people had shared their experiences with Healthwatch Wokingham Borough and 167 people had been signposted to advice and guidance.
- 8 reports had been produced over the year and 3 visits to care homes had been undertaken.
- Members were encouraged to download the Appyness App which had been co-produced with young people.
- A number of video vox pop had been produced including one of the Healthwatch youth champion speaking about his experience of mental health services.
- The Committee was informed of some of Healthwatch Wokingham Borough's achievements over the year. Numerous changes had been made at Wokingham Medical Centre including the font on signage being made bigger and strips being put onto the stairs to help visually impaired patients. All Berkshire Healthcare NHS Foundation Trust managers and team leads were currently reviewing the practice of their duty clinicians, following young people expressing suicidal ideation, which Healthwatch had raised. Following its visit to Suffolk Lodge, Healthwatch Wokingham had made a number of recommendations, which had been actioned. Westmead Day Centre had been paired with local artists, making better use of the art room.
- A designated volunteer driver space was being trialled at Royal Berkshire Hospital following work undertaken by Healthwatch.
- Members were informed that Healthwatch Wokingham Borough had presented at the Healthwatch England conference on its work with young people.
- Nicola Strudley outlined Healthwatch Wokingham Borough's aspirations for the forthcoming year. This included undertaking a joint Enter and View to Prospect Park Hospital later in the year with Reading and West Berkshire Healthwatches. The young Healthwatch Champion would be working with Healthwatch Wokingham Borough during his gap year to ensure that the young person's voice was heard.
- It was noted that Healthwatch Wokingham Borough would be looking to recruit another Non-Executive Director.

**RESOLVED:** That Nicola Strudley and Jim Stockley be thanked for their presentation.

## **19. FORWARD PROGRAMME 2016-17**

The Committee discussed the Forward Programme for the remainder of the municipal year.

During the discussion of this item the following points were made:

- Councillor Blumenthal indicated that she had previously suggested that the Children's Services Overview and Scrutiny Committee look at the issues of young people's mental health and the support that they were offered and how disabled children and their families were supported in education and everyday life. It had been felt that it would be more appropriate for these topics to be considered by the Health Overview and Scrutiny Committee. The Principal Democratic Services indicated that she would liaise with Officers with regards to an appropriate time to consider these items.
- A presentation on the impact of the 21st Century Council project on health and social care services was scheduled for the Committee's November meeting. It was possible that this would need to be deferred to a later meeting.

**RESOLVED:** That the Forward Programme be noted.

# BCF 03-Step Up/Step Down

Presentation for Health Overview and Scrutiny Committee 08.09.16

# What is Step Up/Step Down?

- Step Down is for people who are medically well in hospital but are not ready to return to their former home or level of independence. They can have a period of intensive short term care and therapy in order to move to being supported independently on a longer term basis.
- Step Up is for people who are experiencing a sudden and severe change in need, and who need a period of intensive support and rehabilitation to avoid the need for a hospital admission or permanent placement in a residential or nursing home

# What is Step Up/Step Down?

- SUSD is fully funded from the Better Care Fund
- Based at Alexandra Place Extra Care scheme with 24/7 staffing, 1 dedicated additional day staff.
- 1 x 2 and 2 x 1 bed flats fully equipped and furnished with walk in showers.
- The flats are intended for a maximum stay of 21 days in order to complete reablement required
- The flats are rent free but residents should provide their own food with the support of staff on site.

# 2016/17 BCF Plan

- Following a successful pilot in 2015-16 Wokingham Integration Strategic Partnership approved the continuation and expansion of the SUSD scheme from the then 2 units to 8 units. WISH team staff will continue to monitor performance using a recently developed performance dashboard for WISP.
- A 'deep dive' review to be undertaken 2016-17 to ascertain whether there are more cost effective ways of delivering SUSD units and the optimum staffing levels for SUSD

# Performance from July 15 to date

- 37 people have used the service for a total of 698 days
- Total cost of the service has been £109,706- rent , staffing and utilities
- We have saved 339 days in hospital
- Avoided 25 admissions to residential care homes
- Estimated health benefit is £155,350
- Estimated net Council savings are £91,568

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# Barriers

- The slower integration of the WISH service, the integrated short term team, has meant that the service has been primarily used by the out of hospital social work team.
- Wokingham's excellent performance in preventing delayed discharges from hospital has meant we have had less demand for the service than we originally thought.
- The lack of dedicated medical support has meant there has been lower acceptance of the service from health staff as an alternative to a hospital admission.
- Access to the service is not currently 7 day and can take a few hours from referral to acceptance.

# Governance

- A SUSD practitioner group meets monthly with WBC, Optalis, BHFT and landlord representatives.
- This group reports to Wokingham Integration Strategic Partnership, which is a sub-group of the Health and Well-Being Board.

# Future options

The BCF is undertaking a review of all its current schemes in September and the below options for SUSD will be considered:

- Maintain the current 3 units which will be primarily used for Step Down to facilitate complicated discharges from hospital.
- As the WISH team becomes more integrated increase the medical support available for SUSD to increase the numbers of Step Up admissions
- Trial the siting of 7 Step Up beds at Wokingham hospital



# Intelligence Report 1.4.16-30.06.16

## Summary of key findings

### Key issues by Service Type

Table below summarises the key issues reported with a comment about what actions Healthwatch Wokingham Borough have taken or will take.

<p>GP/CCG Services</p>	<ul style="list-style-type: none"> <li>• Complaint about difficulty contacting GP, held in telephone queue for a long time and then when phone answered there are no appointments left. This is causing great anxiety. <b>Healthwatch will follow this up at next scheduled meeting with the GP practise.</b></li> <li>• Complaint about delay of treatment, difficulty getting appointment, lack of communication causing delay in medication. <b>Healthwatch will follow this up at next scheduled meeting with GP practise.</b></li> <li>• Complaint about difficulty contacting doctor to get results of blood test which is causing extreme anxiety for previously active woman. It is affecting their morale, confidence and lifestyle. <b>Signposted to NHS complaints and Healthwatch follow this up at next scheduled meeting with GP practise</b></li> <li>• Complaint about being removed from patient list after 44 years as the patient lives outside GP boundary (client lives 3 miles away and has done so for 20 years). <b>Healthwatch has raised this with the CCG</b></li> <li>• Complaint from patient who is 37. The local CCG policy have policy of only providing fertility treatment to women aged 35 and under. The NICE guidelines recommend treatment for women aged 37 and under. <b>Healthwatch signposted individual to NHS complaints and SEAP advocacy.</b></li> </ul>
<p>Other Services</p>	<ul style="list-style-type: none"> <li>• Complaint from patient who says local pharmacy delivers medication pills in packet that will not fit fully through the letter box. <b>Healthwatch have sent an email to the Pharmacy asking them if there is an alternative packaging solution so the medication is not left half in the letter box, not crushed or in danger of being removed from outside.</b></li> <li>• Volunteer reported a concern about an old gentleman who lives alone and has diabetes and an issue with his feet. He has been trying to get a doctors appointment</li> </ul>

	<p>for some time but can't get past the phone system. Gentleman also has problems putting his socks and shoes on. Healthwatch have sent email to GP surgery asking them to comment how older frail individuals have difficulty navigating the appointments system. Signposted to AGE UK and Diabetes UK who can provide advice on adaptive devices to help him put on socks and shoes.</p> <ul style="list-style-type: none"> <li>• Query from a volunteer about an elderly lady who has cancer which has spread to her bones which makes it difficult for her to get in and out of her bungalow and is frightened of falling. Volunteer contacted Wokingham Council who informed the lady that they can't help with hand rail. Healthwatch have signposted to AGE UK and have sent email to Wokingham Council asking them to explain their policy and obligation in providing adaptive aids.</li> </ul>
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### Where does our data come from?

For the 3 month period Apr-Jun 2016 we received 64 comments from Wokingham Borough residents. Email comments accounted for 19%, Feedback Forms and Events each accounted for 17%, comments via Surveys accounted for 14%. Comments made via Telephone Help Line were 8%, comments via our Website accounted for 6%, comments at Forums 6%, whilst comments via Social Media each accounted for 2%.

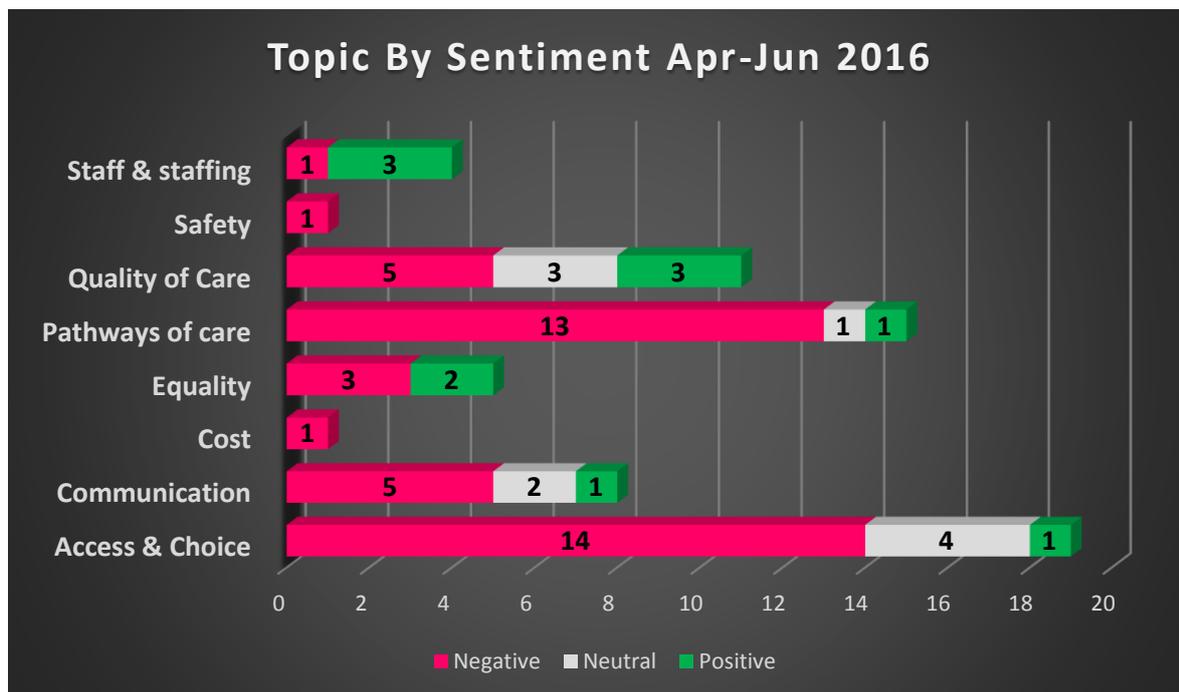
### Commentator Type

80% were form the 'Service User', whilst the remainder were evenly split across 'Carer', 'Relative', 'Visitor', Friend/Neighbour and 'Other'.

### What topic issues were reported?

For the period Apr-Jun 2016 the most comments related to Quality Of Care (19) 30%, Pathways Of Care (15) 23%. Comments related to Quality Of Care (11) and Access And Choice (11) accounted for 17%, whilst Communication (8) was 13%. The remainder of topics were split between Equality, Staff, Safety and Cost.

Taking into account all comments, 67% were 'Negative' in sentiment, 17% were 'Positive' and 16% were 'Neutral'.



## Engaging with residents

Healthwatch Wokingham Borough attended a variety of engagements over the summer months including:

- 21<sup>st</sup> July - Norreys Community Fun Day
- 3<sup>rd</sup> August - Wargrave Community Fun Day
- 9<sup>th</sup> August - Thames Valley NHS 111 Stakeholder day
- 11<sup>th</sup> August - Finchampstead Community Fun Day
- 20<sup>th</sup> August - Twyford Community Picnic
- 27<sup>th</sup> August - Winnersh Community Fun Day

## Reports

- Deaf Mystery Shop 10 Dental Surgeries (attached), to be published Sep 2016
- Wokingham Community Hospital Enter and View, Aug 2016
- Belamie Gabels Care Home Enter and View. Aug 2016

## Work Programme

Focus on Extra Care Housing over the next 3 months

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<b>TITLE</b>	<b>Health Overview and Scrutiny Committee – ideas for improvement</b>
<b>FOR CONSIDERATION BY</b>	Health Overview and Scrutiny Committee on 8 September 2016
<b>WARD</b>	None Specific
<b>DIRECTOR</b>	Andrew Moulton, Head of Governance and Improvement Services

## **OUTCOME / BENEFITS TO THE COMMUNITY**

To improve the effectiveness of the health overview and scrutiny process.

## **RECOMMENDATION**

The Committee is requested to consider the proposed ideas for improving the Health Overview and Scrutiny process as set out in the report and agree which of the proposed actions it wishes to adopt.

## **SUMMARY OF REPORT**

Research into best practice has identified a number of potential improvements to the existing Overview and Scrutiny process. A number of ideas for improvement are detailed in the report for the Committee to consider if they wish to take forward.

## **Background**

### **1. Work programme setting:**

The Health Overview and Scrutiny Committee can review or scrutinise any issues relating to health or social care as they affect the population of Wokingham Borough. With such a wide remit it is therefore important that agendas and the work programme are focused.

Some councils have used 'scrutiny cafes' when developing their work programmes.

Under this approach Committee members meet with partner organisations and service providers such as Healthwatch and local NHS Trusts in mixed groups. The partner organisations highlight their upcoming work, challenges, priorities and any anticipated risks. Members could explore the contribution that the Committee could make.

This approach can help increase buy in to the Committee's work programme by partners.

**1a. Proposed action:** When looking to develop the Committee's work programme for the new municipal year, consideration be given to holding a scrutiny café event with partner organisations and local service providers.

In order to maximise resources and value added, consideration should be given to

holding a joint scrutiny café event with the Overview and Scrutiny Management Committee, Children’s Services Overview and Scrutiny Committee and the Community and Corporate Overview and Scrutiny Committee.

**1b. Proposed action:** Liaise with the relevant Executive Members and Chairmen of other overview and scrutiny committees to ascertain their likely priorities for the forthcoming year and consider where the Committee may be able to add value. It is important that the Committee prioritises the work where can add the most value.

**2. Health and Wellbeing Board:**

As the Committee with responsibility for health scrutiny the priorities and programmes of the Health and Wellbeing Board are subject to scrutiny primarily by the Health Overview and Scrutiny Committee.

The Committee receives quarterly updates from the Board on its work.

**Proposed Action:** To further assist the Committee in its scrutiny of the Board, minutes of the Health and Wellbeing Board meetings to be circulated to the Health Overview and Scrutiny Committee members. This will also help reduce duplication of work between the two committees and ensure that the work programmes are complementary.

**3. Presentations from the NHS:**

The Health Overview and Scrutiny Committee regularly receive presentations from sections of the NHS. In order to receive the appropriate information at the meetings and to target the presentations accordingly, Members’ questions to be provided to presenters prior to the meeting.

**Proposed action:** So far as possible to provide Members’ questions to presenters prior to the meeting in order to better target presentation.

**FINANCIAL IMPLICATIONS OF THE RECOMMENDATION**

*The Council faces severe financial challenges over the coming years as a result of the austerity measures implemented by the Government and subsequent reductions to public sector funding. It is estimated that Wokingham Borough Council will be required to make budget reductions in excess of £20m over the next three years and all Executive decisions should be made in this context.*

	How much will it Cost/ (Save)	Is there sufficient funding – if not quantify the Shortfall	Revenue or Capital?
Current Financial Year (Year 1)	N/A	N/A	N/A
Next Financial Year (Year 2)	N/A	N/A	N/A
Following Financial Year (Year 3)	N/A	N/A	N/A

<b>Other financial information relevant to the Recommendation/Decision</b>
N/A

<b>Cross-Council Implications</b>
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N/A
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<b>Reasons for considering the report in Part 2</b>
N/A

<b>List of Background Papers</b>
N/A

<b>Contact</b> Madeleine Shopland	<b>Service</b> Democratic Services
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<b>Date</b> 23.08.16	<b>Version No.</b> 1

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<b>TITLE</b>	<b>Health Consultation</b>
<b>FOR CONSIDERATION BY</b>	Health Overview and Scrutiny Committee on 8 September 2016
<b>WARD</b>	None Specific
<b>DIRECTOR</b>	Andrew Moulton, Head of Governance and Improvement Services

## **OUTCOME / BENEFITS TO THE COMMUNITY**

That the Health Overview and Scrutiny Committee are informed of a current “live” health consultation.

## **RECOMMENDATION**

That the Committee decides if Members would like to respond to the consultation prior to the deadline date.

## **SUMMARY OF REPORT**

This paper provides an overview of “live” consultations in relation to health policy as of 23 August 2016.

### **‘Live’ consultation**

Details provided on the “live” health related consultation.

### **1. Expanding CQC ratings to include independent healthcare providers**

**Launch date:** 22 August 2016

**Closing date:** 14 October 2016

Under the Care Act 2014 the Care Quality Commission (CQC) is required to carry out performance assessments of providers of adult social care and health services. These performance assessments are provided in the form of a rating.

When ratings were originally introduced they were limited to NHS trusts and NHS foundation trusts, GP practices, adult social care providers and independent hospitals.

The government is proposing that the CQC to develop ratings for other sectors that they regulate including:

- cosmetic surgery providers
- independent community health service providers
- independent ambulance services
- independent dialysis units
- refractive eye surgery providers
- substance misuse centres
- termination of pregnancy services

Respond online at:

<https://consultations.dh.gov.uk/cqc-sponsorship/scope-of-performance-assessments-of-providers-regu>

#### **FINANCIAL IMPLICATIONS OF THE RECOMMENDATION**

*The Council faces severe financial challenges over the coming years as a result of the austerity measures implemented by the Government and subsequent reductions to public sector funding. It is estimated that Wokingham Borough Council will be required to make budget reductions in excess of £20m over the next three years and all Executive decisions should be made in this context.*

	How much will it Cost/ (Save)	Is there sufficient funding – if not quantify the Shortfall	Revenue or Capital?
Current Financial Year (Year 1)	N/A	N/A	N/A
Next Financial Year (Year 2)	N/A	N/A	N/A
Following Financial Year (Year 3)	N/A	N/A	N/A

#### **Reasons for considering the report in Part 2**

N/A

<b>Contact</b> Madeleine Shopland	<b>Service</b> Governance and Improvement Services
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<b>Date</b> 23.08.16	<b>Version No.</b> 1

**HEALTH OVERVIEW AND SCRUTINY COMMITTEE**

**Work Programme 2016/17 from June 2016**

**Please note that the work programme is a 'live' document and subject to change at short notice.**

*The order in which items are listed at this stage may not reflect the order they subsequently appear on the agenda / are dealt with at the scrutiny meeting.*

**All Meetings start at 7pm in the Civic Offices, Shute End, Wokingham, unless otherwise stated.**

DATE OF MEETING	ITEMS	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
Tuesday 8 November 2016	<b>Community mental health services and accessing mental health services</b>	To be updated on community mental health services available and how mental health services are accessed	To seek assurance	Berkshire Healthcare NHS Foundation Trust
	<b>Maternity Services</b>	To receive an update on maternity services and Friends and Family Test ratings for maternity services	To seek further assurance	Caroline Ainslie, Director of Nursing, RBH
	<b>Community Hubs</b>	To seek an update on the progress of community hubs	To be updated	Rhian Warner BCF Project Manager/ James Burgess, Better Care Fund Programme Manager
	<b>Performance Outcomes Report</b>	To monitor performance and identify any areas of concern	Challenge item	CCG
	<b>Health Consultation Report</b>	Challenge item	Challenge item	Democratic Services
	<b>Healthwatch update</b>	Challenge item	Challenge item	Healthwatch Wokingham Borough

DATE OF MEETING	ITEMS	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
<b>Monday 16 January 2017</b>	<b>Adults with learning difficulties who require support with their day to day living – accessing health services in a timely manner and engaging with the health and social care system</b>	To be informed of the services and support offered to adults with learning difficulties who require support with their day to day living.	For information	Stuart Rowbotham, Director of Health and Wellbeing
	<b>Primary care facilities at the Arborfield SDL</b>	To be informed of plans for primary care for the Arborfield SDL	For information	Darrell Gale, Consultant in Public Health, Mark Cupit, Delivery Programme Director, CCG
	<b>Impact of the 21st Century Council project on health and social care services</b>	To be informed of the likely impact of the 21 <sup>st</sup> Century Council project on health and social care services	For information	Stuart Rowbotham, Director of Health and Wellbeing
	<b>Performance Outcomes Report</b>	To monitor performance and identify any areas of concern	Challenge item	CCG
	<b>Health Consultation Report</b>	Challenge item	Challenge item	Democratic Services

DATE OF MEETING	ITEMS	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
	<b>Healthwatch update</b>	Challenge item	Challenge item	Healthwatch Wokingham Borough

DATE OF MEETING	ITEMS	PURPOSE OF REPORT	REASON FOR CONSIDERATION	RESPONSIBLE OFFICER / CONTACT OFFICER
Wednesday 8 March 2017	<b>Accessing GP appointments</b>	To be updated around GP capacity and accessing GP appointments to determine if there are any areas of concern	To be updated	CCG
	<b>Performance Outcomes Report</b>	To monitor performance and identify any areas of concern	Challenge item	CCG
	<b>Health Consultation Report</b>	Challenge item	Challenge item	Democratic Services
	<b>Healthwatch update</b>	Challenge item	Challenge item	Healthwatch Wokingham Borough

**Currently unscheduled topics:**

- Draft Quality Accounts (April 2017)
  - Berkshire Healthcare NHS Foundation Trust
  - Royal Berkshire Hospital NHS Foundation Trust
  - South Central Ambulance NHS Foundation Trust
- Update on work of Clinical Commissioning Group
- Weekend 'bed blocking'

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